Simple Integration Method (SIM)
Implementation Guide
Card-Not-Present Transactions
Version 1.0

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# Introduction

Payment gateways facilitate electronic commerce by enabling merchants to accept credit cards and electronic checks as methods of payment for goods and services sold online. The gateway acts as a bridge between the merchant's Website and the financial institutions that process payment transactions. Payment data is collected online from the shopper and submitted to the gateway for real-time authorization.

Authorization is the process of checking the validity and available balance of a customer's credit card before the transaction can be accepted. To authorize a given credit card transaction, the gateway transmits the transaction information to the appropriate financial institutions for validation, then returns the response (approved or declined) from the institution to the merchant or customer. The payment gateway supports real-time and offline requests for credit card authorization.

Note: The payment gateway is targeted towards merchants that process Card-Not-Present transactions. In a Card-Not-Present transaction, the merchant and the shopper are not in the same physical location and the customer usually calls in the payment data or keys in the details of the credit card on a Website. All e-commerce and mail/telephone orders are Card-Not-Present transactions.

The gateway also supports electronic check transactions. Merchants can collect consumer bank account numbers and routing numbers to pay for purchases.

This document describes how transactions can be submitted to the gateway for real-time processing using the **Simple Integration Method.** 

# **Simple Integration Method (SIM)**

#### What is SIM?

The Simple Integration Method is a relatively simple and secure method to submit transactions to the Payment Gateway. Merchants using this method have the option to let the gateway handle all the steps in transaction processing—payment data collection, data submission, and response to customer. Any request to the gateway is required to contain information that indicates to the gateway that the transaction is authentic and has been submitted for processing with the merchant's knowledge. This information is contained in a fingerprint that has to be generated by the merchant and included with every request submitted to the gateway. The fingerprint is a hash generated using the HMAC-MD5 hashing algorithm on a set of pre-defined transaction-specific fields. If the fingerprint cannot be validated by the gateway, the request will be rejected.

#### How does SIM work?

The merchant collects payment information on their Website using either their own payment form or by requesting the gateway's Payment Form. The merchant can also request the gateway's Receipt Page to return to the customer. For each request or transaction submitted to the Payment Gateway, the merchant generates and submits a unique fingerprint.

#### **Collecting Payment Data**

The merchant can choose to host the Web page where the customer enters payment data, or request that the gateway host the page. The page hosted by the gateway to collect payment data is referred to as the Payment Form, and can be configured by the merchant to look like their Website. Using the gateway-hosted Payment Form, merchants can collect payment data securely without having a secure Website.

#### Submitting a Request to the Gateway

A request to generate the gateway's Payment Form must include a unique merchant-generated fingerprint. This fingerprint is used to authenticate that the request originated from an authorized merchant.

If the merchant hosts their own secure payment form, the fingerprint must be submitted along with transaction information to the gateway.

#### Rendering a Response to the Customer

The response returned by the gateway to the customer's browser is referred to as a Recipt Page. The merchant can configure the Receipt Page to look like their Website. However, the merchant also has the option to receive the transaction response from the gateway, customize it, and send back a receipt page to the gateway. The gateway then relays the merchant-generated receipt page to the customer's browser. This response option is referred to as Relay Response. Merchants who use Relay Response can exercise a greater degree of control over the messaging of a response to the customer.

## SIM Implementation

In order to integrate to the Payment Gateway using the Simple Integration Method, the merchant needs to be able to construct an HTML form that can generate a fingerprint and post information including the fingerprint to https://secure.authorize.net/gateway/transact.dll.

#### What is required to implement SIM?

- The merchant's hosting provider must have server scripting or CGI capability like ASP, PHP, Perl, or JSP.
- Merchants should be able to securely store files containing sensitive account information and apply access controls. They also have to be able to store sensitive information in a secure, restricted-access database.
- Merchant's hosting their own payment form need to have secure servers.

## Steps to Integrate to the gateway using SIM

1. The merchant obtains a transaction key from the Merchant Interface. (The gateway-generated transaction key is similar to a password and is used to generate a fingerprint. The Merchant Interface is a tool through which merchants can manage their accounts and transaction activity. A Login ID and password are required to access this tool. The URL to the Merchant Interface is available to the merchant from their merchant service provider.)

Note: The transaction key should NEVER be stored in the wwwroot directory.

2. The merchant needs to modify their Web pages to contain the fingerprint-generating function, or script. The script, whether on a server or embedded in the HTML page itself, generates the unique fingerprint.

Note: Be sure to store ALL scripts in the same directory to avoid internal server errors.

- 3. The merchant can create the fingerprint by modifying sample scripts provided in the Merchant Interface, or by writing and implementing their own script.
- 4. The fingerprint and the information required to process the transaction are posted to the gateway. The Standard Transaction Submission API for SIM describes the information that is required to submit a transaction to the gateway.

### **Obtaining and Storing the Transaction Key**

The transaction key is a gateway-generated, random alphanumeric string that is one of the inputs to the fingerprint-generating function. The transaction key is a unique value that is exchanged between the gateway and the merchant. It is used by the gateway to authenticate the fingerprint and the transaction as originating from an authorized merchant. It is therefore extremely important that the transaction key is stored securely on the merchant's server once it has been obtained from the Merchant Interface.

Note: The transaction key should NEVER be stored in the wwwroot directory.

To obtain the Transaction Key from the Merchant Interface:

- 1. Log into the Merchant Interface
- 2. Select *Settings* from the Main Menu
- 3. Click on the Obtain Transaction Key in the Security section
- 4. Type in the answer to your secret question (The secret question and answer is setup during account activation. It is required to authenticate the merchant before the transaction key is generated.)
- 5. Click Submit
- 6. The transaction key is returned by the Merchant Interface

#### Creating and generating a fingerprint

The fingerprint is a hash generated using an HMAC-MD5 algorithm on the following fields.

- Merchant Login. This is the merchant Login ID sent in the *x\_login* field in the Standard Transaction Submission API for SIM
- Transaction Key
- Timestamp of generation of the fingerprint. This must match the time sent in in *x\_fp\_timestamp* field in the Standard Transaction Submission API for SIM.
- Sequence number of the transaction. This can be a merchant-specific invoice number or a randomly-generated number. This number needs to be sent in the *x\_fp\_sequence* field in the Standard Transaction Submission API for SIM.
- Amount of the transaction. The final transaction amount used to generate the fingerprint has to correspond with the amount sent in the *x\_amount* field in the Standard Transaction Submission API for SIM.
- For transactions that include the currency code, the x\_currency\_code value must also be used as an input for fingerprint generation. For transactions sent with x\_currency\_code, the Payment Gateway will use this value as an additional input for regenerating the transaction fingerprint.

#### Sample of fingerprint generation

The following sample shows the above fingerprint input values and the order in which they are placed to generate the transaction fingerprint. Input values must be ordered as shown in this sample, otherwise the gateway-generated fingerprint will not match the merchant-generated fingerprint, and the transaction will be rejected.

Example values for the fingerprint parameters are:

- x login = authnettest
- x fp sequence = 789
- x fp timestamp = 67897654
- x amount = 10.50
- x currency code = GBP
- $x_{tran_key} = ab34986jg5678655$

#### Sample of fingerprint generation without the currency code (x\_currency\_code):

```
Fingerprint = HMAC-MD5 ("authnettest^789^67897654^10.50^", "ab34986jg5678655")
```

Note: The fields are concatenated and separated by the "^" character. Please note the trailing "^" in the concatenated string in the case of fingerprint generation without currency code. Here, the transaction key is the cryptographic key used in the HMAC calculation.

#### Sample of fingerprint generation with the currency code (x\_currency\_code):

```
Fingerprint = HMAC-MD5 ("authnettest^789^67897654^10.50^GBP",
"ab34986jg5678655")
```

Note: The fields are concatenated and separated by the "^" character. Here, the transaction key is the cryptographic key used in the HMAC calculation.

Sample fingerprint-generating functions, or scripts, are provided in the Merchant Interface. Please refer to Appendix F for details on the sample scripts and integrations.

# Construct an HTML form to generate the fingerprint and POST transactions to the gateway

The post string will consist of a set of NAME/ VALUE pairs. The NAME is the field name and indicates to the gateway what information is being submitted. The VALUE contains the content of the field. The response rendered by the gateway depends on the information in the post string. (Please refer to the Sample SIM Integration – Form Construction section of this document)

#### Merchant collects payment data

If the merchant hosts their own payment form then the information posted to the gateway needs to contain the minimum set of fields required to process the transaction. The set of required fields is described in the section Standard Transaction Submission API for SIM.

#### **Merchant Requests the Gateway's Payment Form**

If the merchant does not have the ability to host secure Web pages then the post string needs to contain only the information required to identify the merchant and request the gateway's Payment Form. If the merchant has collected information from a customer on their site before requesting the gateway's Payment Form, the merchant can include that information in the post string as hidden fields. This results in the gateway rendering a Payment Form populated with the information passed in by the merchant.

#### **Configuring the Gateway Response (Receipt Page or Relay Response)**

The post string can contain information that indicates to the gateway how the Receipt Page rendered by the gateway should be formatted. Merchants requesting Relay Response can also provide a URL in the post string to which the gateway will post a response. The merchant's site can receive, parse, and customize the response and post it back to the gateway. The gateway will then relay the response to the customer.

# **Using the Merchant Interface to Configure SIM**

The merchant has the option to submit information in the post string regarding the format of the Receipt Page, the Payment Form, and the destination URL of the Relay Respone for each transaction. Alternatively, the merchant can configure these in the Merchant Interface. (The Merchant Interface is a tool through which merchants can manage their accounts and their transaction activity. A Login ID and password are required to access this tool. The URL to the Merchant Interface is available to the merchant from their merchant service provider.) It is recommended implementation is to not send in configuration data on a per-transaction basis.

## Payment Form Settings

The merchant can configure the following on the Payment Form:

- The background color of the form
- The color of the text on the form
- The header text.
- The footer text

The merchant can also configure the set of fields on the Payment Form that should be displayed to the customer, as well as the set of fields the customer will be required to fill out

Note: Specifying payment form fields as "Required" in the Merchant Interface payment form settings will require the selected fields for ALL transactions submitted to the gateway. This includes transactions submitted via Advanced Integration Method (AIM).

To configure Payment Form fields, header and footer text and color:

- 1. Log into the Merchant Interface
- 2. Select Settings from the Main Menu
- 3. Click on the *Payment Forms* link in the Transaction Submission section

Note: When creating headers and footers for receipt pages avoid using double quotes.

# Receipt Page Settings

The merchant can configure the following on the Receipt Page:

- The background color of the form
- The color of the text on the form
- The header text
- The footer text

The merchant can also define the method by which the customer should be returned to the merchant Website and the destination URL to which the customer will be returned.

To configure the Receipt Page:

1. Log into the Merchant Interface

- 2. Select *Settings* from the Main Menu
- 3. Click on the *Receipt Page* link in the Transaction Response section

Note: When creating headers and footers for receipt pages avoid using double quotes.

### Relay Response URL Settings

The merchant can configure the default URL to which the gateway should send the response in the Merchant Interface by doing the following:

- 1. Log into the Merchant Interface
- 2. Select *Settings* from the Main Menu
- 3. Click on *Relay Response* in the Transaction Response section
- 4. Enter the URL to which the gateway should send the response by default

The merchant can configure one or more valid Relay Response URLs. To configure valid relay response URLs in addition to the default specified:

- 1. Log into the Merchant Interface
- 2. Select *Settings* from the Main Menu
- 3. Click on the Response /Receipt URL link in the Transaction Response section
- 4. Click on the *Add URL* link
- 5. Add a valid URL
- 6. Click Submit

The gateway will reject the transaction if the URL sent in the transaction is not configured through the Merchant Interface.

# Sample SIM Integrations – Form Construction

This section describes how to create an HTML form to post transactions to the gateway with a fingerprint. The basic HTML tags used to construct a form to post a transaction to the gateway would be written as follows:

```
<FORM METHOD=POST
ACTION="https://secure.authorize.net/gateway/transact.dll">
</FORM>'
```

Any form fields that need to be sent to the system would be enclosed as <INPUT> fields within the opening <FORM> tag and the closing </FORM> tag. For example, a form that contained a merchant's Login ID would look like this:

```
<INPUT TYPE=HIDDEN NAME="x login" VALUE="your login ID goes here">
```

Some things to note about the sample line above:

- <INPUT> is an HTML tag that does not need a closing tag (unlike <FORM> which needs a closing tag </FORM>).
- TYPE in the sample above is an attribute of the INPUT tag and has a value HIDDEN. In this case it means the information being passed to the gateway server would be hidden from the customer's HTML page (since the information that is being passed is the merchant's Login ID).
- The NAME="x\_login" is the category, or field, of information that is being passed, in this case the Login ID of the merchant.
- The VALUE="your Login ID goes here" is where the merchant would put their merchant Login ID (inside the double quotes).
- The NAME/VALUE pair is one of the things that the gateway server looks for when a transaction is submitted. If part of the NAME/VALUE pair is not present or improperly formed, the transaction will be rejected.

The gateway will accept fields that are not specified in the API so long as the name used to describe the field is not identical to a field name in the API. These fields are called "user" fields and can contain any information that might be useful in the transaction. User fields will be echoed back with the results of the transaction and will be displayed on the merchant's receipts; they will not be displayed on the customer's receipts

The following are some examples of HTML code, along with the server-side script, that can be customized and inserted into a merchant's Website to provide easy ways to integrate the Website with the system. Server-side scripting capability on the merchant Website is required for this integration, as the script needs access to a secret transaction key that is stored securely in the merchant's Web server. Sample code and library in ASP, PHP, and Perl are provided in the Merchant Interface. As part of the integration, the merchant Website must provide the

appropriate parameters to the InsertFP or CalculateFP library functions that are provided with the sample code.

Note: Be sure to store ALL scripts in the same directory to avoid internal server errors.

### Example 1 – Minimum requirements for requesting a Payment Form

The following HTML code along with the server-side script represents the minimum data that would need to be inserted into a page to provide a connection to the system. It shows that the fingerprint, time stamp, and the sequence number are inserted into the HTML form POST along with Login ID and other required fields. The result of this HTML code snippet is a button. Clicking on the button will take the user to the gateway's Payment Form.

A call to generate the fingerprint should be made when the button is clicked and before the Payment Form request is made to the gateway. A sequence number should be generated and the total amount of the tranaction calculated before the call to generate the fingerprint is made. The function used to generate the fingerprint takes these fields (amount, transaction key, Login ID, and sequence number) The transaction amount should not change after the fingerprint is generated. All trailing spaces need to be removed from the fields used to generate the fingerprint

The function InsertFP is provided by the gateway and can be downloaded from the Merchant Interface. This function must be called within a server-side script on the merchant Web server. The above example shows the call being made in an ASP scripting environment.

# Example 2 – Using a form to gather information

The following HTML code along with the server-side script demonstrates the ability to send additional information to the system, including information that is specified by the customer. The result of this HTML code snippet is a page that displays a form allowing the customer to specify their name and any specific shipping instructions. The *x\_first\_name* and *x\_last\_name* fields are normal fields recognized by the system. The *shipping\_instructions* field is not a field recognized by the system, and so it is treated as a user field. System-recognized fields can also be used for normal shipping information. The code also shows that the fingerprint, time stamp, and the sequence number are inserted into the HTML form POST along with Login ID and other required fields.

```
<INPUT TYPE=HIDDEN NAME="x_login" VALUE="your login ID goes here">
<INPUT TYPE=HIDDEN NAME="x show form" VALUE="PAYMENT FORM">
<INPUT TYPE=HIDDEN NAME="x amount" VALUE="amount goes here">
<INPUT TYPE=HIDDEN NAME="x cust id" VALUE="a unique customer ID goes</pre>
<INPUT TYPE=HIDDEN NAME="x description" VALUE="description of</pre>
transaction">
<INPUT TYPE=HIDDEN NAME="x invoice num" VALUE="invoice number goes</pre>
here">
Enter your first name:
<INPUT TYPE=TEXT NAME="x first name"><BR>
Enter your last name:
<INPUT TYPE=TEXT NAME="x last name"><BR>
Enter Any special shipping instructions:
<INPUT TYPE=TEXT NAME="Shipping_Instructions"><BR>
<INPUT TYPE=SUBMIT VALUE="Click here for secure payment form">
</FORM>
```

The function InsertFP is provided by the gateway and can be downloaded from the Merchant Interface.

### Example 3 – Requesting a Payment Form and a Relay Response

The following are the minimum requirements for requesting a Relay Response from the gateway. This code includes the function for generating the fingerprint and sending it along with rest of the fields.

The function InsertFP is provided by the gateway and can be downloaded from the Merchant Interface.

- Since the HTML code that is returned to the browser appears to come from the gateway server, any links to images need to be absolute URLs with the full path to the server on which the images reside. If relative URLs are used, the customer's browser will try to load the images from the gateway server and would fail.
- The URL specified in *x\_relay\_url* should be a script that can interactively parse the information that is posted to it. The URL can be a plain HTML page if a static response is desired for every transaction. In this scenario, the merchant's Web server will need to be configured to allow the POST method to plain HTML pages.
- Use of frames is not recommended. Even though the Payment Form used will be secure the lock icon on the user's taskbar will key off the surrounding frame and not off the Payment Form. The page will not look secure to the customer.

- Redirects in the relay scripts are not recommended, as the information may not be transferred properly.
- When the merchant's response is relayed back to the customer, anything that is in the HTTP headers will be replaced. This means if a developer is relying on custom information to be in these headers, such as cookies, their implementation will most likely fail.

# Standard Transaction Submission API for SIM

The Standard Transaction Submission API defines the information that can be submitted to the gateway for real-time transaction processing. The API consists of a set of fields that are required for each transaction, and a set of fields that are optional. Under the API, the gateway accepts a NAME/ VALUE pair. The NAME is the field name and indicates to the gateway what information is being submitted. The VALUE contains the content of the field. In transmitting information to the gateway the merchant site should post transactions to https://secure.authorize.net/gateway/transact.dll.

The following tables contain the data fields that may be submitted to the system with any transaction. The fields are grouped logically in the tables, based on the information submitted. Each table contains the following information:

- Field Name of the parameter that may be submitted on a transaction
- Required Indicates whether the field is required on a transaction. If Conditional, indicates that the field is required based on the existence or value of another field. In cases where a dependency exists, an explanation is provided.
- *Value* Lists the possible values that may be submitted for the field. In cases where a format is validated, an explanation is provided.
- *Max Length* Indicates the maximum number of characters that may be supplied for each field.
- Description Provides additional details on how the field is used

#### Merchant Account Information

The following fields in the API allow the system to identify the merchant submitting the transaction and the state of the merchant's account on the gateway.

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_login	Required	Varies by merchant	20	Pass the Login ID used to access the Merchant Interface.
x_version	Optional  If no value is specified, the value located in the Transaction Version settings within the Merchant Interface will be used.	3.1	3	Indicates to the system the set of fields that will be included in the response:  • 3.0 is the standard version  • 3.1 allows the merchant to utilize the Card Code feature
x_test_request	Optional	TRUE, FALSE	5	Indicates whether the transaction should be processed as a test transaction. Please refer to Appendix E for further information on this field.

# Fingerprint Fields

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_fp_hash	Required			This is the fingerprint generated using the HMAC-MD5 hashing algorithm on the merchant's transaction key and the following fields:  • merchant Login ID (x_login)  • the sequence number of the transaction (x_fp_sequence)  • the time when the sequence number was generated (x_fp_timestamp)  • amount of the transaction (x_amount)  • and optionally the currency code (x_currency_code)
				The above fields are concatenated and separated by the "^" character.
x_fp_sequence	Required			This is a merchant-determined value that ensures the fingerprint is unique.
x_fp_timestamp	Required	UTC time in seconds since Jan 1, 1970.		This is the time of fingerprint generation. Merchant sends in this value to indicate when the fingerprint was generated.

# Payment Form Fields

These fields are optional and need to be used only if the merchant is using the gateway's Payment Form to collect payment data. All these fields except *x\_show\_form* can also be configured in the Merchant Interface and do not have to be submitted with each transaction.

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_show_form	Conditional  Required if the merchant is using the gateway's Payment Form	PAYMENT FORM		This field should be passed in with the value of PAYMENT_FORM only if the merchant wishes to use the gateway's Payment Form to collect payment data
x_header_html_ payment_form	Optional	Valid Text or HTML		The text submitted in this field will be displayed as the header on the Payment Form.

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_footer_html_pay ment_form	Optional	Valid Text or HTML		The text submitted in this field will be displayed as the footer on the Payment Form.

# Receipt Page Fields

All fields in this section are optional. The merchant can configure the information captured in these fields in the Merchant Interface instead of sending it in with every transaction.

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_header_html_rec eipt	Optional	Valid Text or HTML code.		The text contained in this field will be displayed at the top of the Receipt Page.
x_footer_html_rec eipt	Optional	Valid Text or HTML code		The text contained in this field will be displayed at the bottom of the Receipt Page.
x_receipt_link_met hod	Optional	LINK POST GET		This field specifies the type of link that is made back to a merchant's Website.
x_receipt_link_text	Optional	Any Valid text		If the x_receipt_link_Method is LINK, the value in this field will become a hyperlinked text on the receipt page  If the x_receipt_link_method is GET or POST the value in this field becomes the text of a submit button. An HTML form is created in the Receipt Page that has hidden fields containing the results of the
x_receipt_link_url	Optional	Any Valid URL		If the x_receipt_link_method is LINK, the URL specified in the fields
				becomes the target of the hyperlinked text.  If the x_receipt_link_method is GET or POST, the URL will become the action of the HTML form.
				To be accepted as valid by the gateway, the URL must be configured in the Merchant Interface.

# Fields Common to Both the Payment Form and Receipt Page

All fields in this section are optional. The merchant can configure the information captured in these fields in the Merchant Interface instead of sending it in on every transaction.

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_logo_url	Optional	Any valid URL		This field is ideal for displaying a merchant logo on a page. The target of this URL will be displayed on the header of the Payment Form and Receipt Page.
x_background_url	Optional	A valid URL		This field will allow the merchant to customize the background image of the Payment Form and Receipt Page. The target of the specified URL will be displayed as the background.
x_color_background	Optional	Any valid HTML color name or color hex code		Value in this field will set the background color for the Payment Form and Receipt Page.
x_color_link	Optional	Any valid HTML color name or color hex code		This field allows the color of the HTML links for the Payment Form and Receipt Page to be set to the value submitted in this field.
x_color_text	Optional	Any valid HTML color name or color hex code		This field allows the color of the text on the Payment Form and the Receipt Page to be set to the value submitted in this field.

# Relay Response Fields

The following fields indicate to the gateway that the merchant is requesting a Relay Response. They should not be passed in if the merchant is requesting a Receipt Page.

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_relay_response	Conditional – if the merchant requires a Relay Response	TRUE		This is required to be set to TRUE. This indicates to the gateway that the response will be relayed to the customer's browser
x_relay_url	Optional	Any valid URL		Contains the URL to which the gateway will post the response. The gateway will validate the URL submitted in this field with the values configured through the Merchant Interface. The gateway will reject the transaction if the value submitted does not match any of the URLs configured through the Merchant Interface.  If no value is passed in this field, the gateway will post the response to the default relay URL

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
				configured in the Merchant Interface.
x_duplicate_window	Optional	Any value between 0 - 28,800		Indicates in seconds the window of time after a transaction is submitted during which the payment gateway will check for a duplicate transaction. The maximum time allowed is 8 hours (28,800 seconds).  If a value less than 0 is sent, the payment gateway will default to 0 seconds. If a value greater than 28,000 sent, the payment gateway will default to 28,000. If no value is sent, the payment gateway will default to 2 minutes (120 seconds).  If this field is present in the request with or without a value, an enhanced duplicate transaction response will be sent. Please see the section of this document titled "Response for Duplicate Transactions" for more information.

# **Customer Name and Billing Address**

The customer billing address fields listed below contain customer billing address information associated with each transaction.

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_first_name	Optional	Any string	50	Contains the first name of the customer associated with the billing address for the transaction.
x_last_name	Optional	Any string	50	Contains the last name of the customer associated with the billing address for the transaction.
x_company	Optional	Any string	50	Contains the company name associated with the billing address for the transaction.
x_address	Optional	Any string	60	Contains the address of the customer associated with the billing address for the transaction.
x_city	Optional	Any string	40	Contains the city of the customer associated with the billing address for the transaction.
x_state	Optional  If passed, the value will be verified.	Any valid two- character state code or full state name	40	Contains the state of the customer associated with the billing address for the transaction.
x_zip	Optional	Any string	20	Contains the zip of the customer associated with the billing address for the transaction.
x_country	Optional	Any valid two- character country	60	Contains the country of the customer associated with the billing address for

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
	If passed, the value will be verified.	code or full country name (spelled in English)		the transaction.
x_phone	Optional	Any string  Recommended format is (123)123-1234	25	Contains the phone number of the customer associated with the billing address for the transaction.
x_fax	Optional	Any string  Recommended format is (123)123-1234	25	Contains the fax number of the customer associated with the billing address for the transaction.

## **Additional Customer Data**

Merchants may provide additional customer information with a transaction, based on their respective requirements.

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_cust_id	Optional	Any string	20	Unique identifier to represent the customer associated with the transaction.
x_customer_ip	Optional	Required format is 255.255.255.255. If this value is not passed, it will default to 255.255.255.255	15	IP address of the customer initiating the transaction.
x_customer_tax_id	Optional	9 digits/numbers only	9	Tax ID or SSN of the customer initiating the transaction.

# **Email Settings**

The following fields describe how and when emails will be sent when transactions are processed by the system.

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_email	Optional	Any valid email address	255	Email address to which the customer's copy of the confirmation email is sent.  No email will be sent to the customer if the email address does not meet standard email format checks.

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_email_customer	Optional	If no value is submitted, system will default to the value configured in the Merchant Interface.	5	Indicates whether a confirmation email should be sent to the customer.
x_merchant_email	Optional	Any valid email address	255	Email address to which the merchant's copy of the customer confirmation email should be sent. If a value is submitted, an email will be sent to this address as well as the address(es) configured in the Merchant Interface.

## **Invoice Information**

Based on their respective requirements, merchants may submit invoice information with a transaction. Two invoice fields are provided in the gateway API.

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_invoice_num	Optional	Any string	20	Merchant-assigned invoice number.
x_description	Optional	Any string	255	Description of the transaction.

# **Customer Shipping Address**

The following fields describe the customer shipping information that may be submitted with each transaction.

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_ship_to_first_name	Optional	Any string	50	Contains the customer shipping first name.
x_ship_to_last_name	Optional	Any string	50	Contains the customer shipping last name.
x_ship_to_company	Optional	Any string	50	Contains the customer shipping company.
x_ship_to_address	Optional	Any string	60	Contains the customer shipping address.
x_ship_to_city	Optional	Any string	40	Contains the customer shipping city.
x_ship_to_state	Optional  If passed, the value will be verified.	Any valid two- digit state code or full state name	40	Contains the customer shipping state.

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_ship_to_zip	Optional	Any string	20	Contains the customer shipping zip.
x_ship_to_country	Optional  If passed, the value will be verified.	Any valid two- digit country code or full country name (spelled in English)	60	Contains the customer shipping country.

## **Transaction Data**

The following fields contain transaction-specific information such as amount, payment method, and transaction type.

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_amount	Required	Any amount	15	Total value to be charged or credited inclusive of tax.
x_currency_code	Optional	Valid currency code	3	Currency of the transaction amount. If left blank, this value will default to the value specified in the Merchant Interface. See Appendix H for other values.
x_method	Required	CC, ECHECK	N/A	Indicates the method of payment for the transaction being sent to the system. If left blank, this value will default to CC.
x_type	Required	AUTH_CAPTUR E, AUTH_ONLY, CAPTURE_ONL Y, CREDIT, VOID, PRIOR_AUTH_C APTURE	N/A	Indicates the type of transaction. If the value in the field does not match any of the values stated, the transaction will be rejected.  If no value is submitted in this field, the gateway will process the transaction as an AUTH_CAPTURE.
x_recurring_billing	Optional  Required if  x_echeck_type = WEB	YES, NO	3	Indicates whether the transaction is a recurring billing transaction.
x_bank_aba_code	Conditional  Required if x_method = ECHECK	Valid routing number	9	Routing number of a bank for eCheck.Net transactions.
x_bank_acct_num	Conditional	Valid account number	20	Checking or savings account number.

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
	Required if x_method = ECHECK			
x_bank_acct_type	Conditional  Required if x_method = ECHECK	CHECKING, BUSINESSCHEC KING, SAVINGS	8	Describes the type of bank account; if no value is provided, default is set to CHECKING.
x_bank_name	Conditional  Required if x_method = ECHECK	Valid bank name	50	Contains the name of the customer's financial institution.
x_bank_acct_name	Conditional  Required if x_method = ECHECK	Name on the Customer's bank account		Is the customer's name as it appears on their bank account
x_echeck_type	Conditional  Required if x_method = ECHECK	CCD, PPD, TEL, WEB		Indicates the type of eCheck.Net payment request. If left blank, the default when x_bank_acct_type = CHECKING or SAVINGS is WEB. The default when x_bank_acct_type = BUSINESSCHECKING is CCD.  See Appendix B for details on eCheck.Net types.
x_card_num	Conditional  Required if x_method = CC	Numeric credit card number	22	Contains the credit card number.
x_exp_date	Conditional  Required if x_method = CC	MMYY, MM/YY, MM-YY, MMYYYY, MM/YYYY, MM-YYYY, YYYY-MM-DD, YYYY/MM/DD	N/A	Contains the date on which the credit card expires.
x_card_code	Optional	Valid CVV2, CVC2 or CID value	4	Three- or four- digit number on the back of a credit card.
x_trans_id	Conditional  Required if x_type = CREDIT, VOID, or PRIOR_AUTH_CAPT URE	Valid transaction ID	10	ID of a transaction previously authorized by the gateway.
x_auth_code	Conditional	Valid	6	Authorization code for a

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
	Required if x_type = CAPTURE_ONLY	authorization code		previous transaction not authorized on the gateway that is being submitted for capture.

# Level 2 Data

The system supports Level 2 transaction data by providing the following fields as part of the transaction submission API.

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_po_num	Optional	Any string	25	Contains the purchase order number.
x_tax	Optional	Any valid amount	15	Contains the tax amount.
x_tax_exempt	Optional	TRUE, FALSE	5	Indicates whether the transaction is tax exempt.
x_freight	Optional	Any valid amount	10	Contains the freight amount charged.
x_duty	Optional	Any valid amount	10	Contains the amount charged for duty.

# **Transaction Submission API for Wells Fargo SecureSource Merchants**

For merchants who process transactions through the Wells Fargo SecureSource product, some additional rules apply to transaction processing. Fields that are optional in the Standard Transaction Submission API are required for Wells Fargo SecureSource merchants. The following tables describe these required fields. Only those fields that are different from the standard API are called out in this section.

# **Customer Name and Billing Address**

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_first_name	Required	Any string	50	Contains the first name of the customer associated with the billing address for the transaction.
x_last_name	Required	Any string	50	Contains the last name of the customer associated with the billing address for the transaction.
x_company	Required	Any string	50	Contains the company name associated with the billing address for the transaction.
x_address	Required	Any string	60	Contains the address of the customer associated with the billing address for the transaction.
x_city	Required	Any string	40	Contains the city of the customer associated with the billing address for the transaction.
x_state	Required	Any valid two- digit state code or full state name	40	Contains the state of the customer associated with the billing address for the transaction.
x_zip	Required	Any string	20	Contains the zip of the customer associated with the billing address for the transaction.
x_country	Required	Any valid two- digit country code or full country name (spelled in English)	60	Contains the country of the customer associated with the billing address for the transaction.
x_phone	Required	Any string	25	Contains the phone number of the customer

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
		Recommended format is		associated with the billing address for the transaction.
		(123)123-1234		

# **Email Settings**

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_email	Required	Any valid email address		Email address to which a confirmation email is sent.

# **Additional Customer Data**

FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
x_customer_ip	Required	Required format is 255.255.255.255. If this value is not passed, it will default to 255.255.255.255.	15	IP address of the customer initiating the transaction.
x_customer_organization_t ype	Required	I, B  I = Individual B = Business	N/A	Required for all eCheck transactions for Wells Fargo SecureSource Merchants.
x_customer_tax_id	Conditional  IF x_type = ECHECK, merchant must provide EITHER x_customer_tax_id OR x_drivers_license_nu m AND x_drivers_license_stat e AND x_drivers_license_dob	9 digits or numbers only	9	Tax ID or SSN of the customer initiating the transaction. If the Tax ID or SSN is not available, the customer's driver's license number, driver's license state and date of birth must be used in its place.
x_drivers_license_num	Conditional  IF x_type = ECHECK, merchant must provide EITHER x_customer_tax_id OR x_drivers_license_nu m_AND x_drivers_license_stat e_AND x_drivers_license_ dob		50	Required for all eCheck transactions for Wells Fargo SecureSource Merchants where the Tax ID or SSN is not provided.
x_drivers_license_state	Conditional	2-character state	2	Required for all eCheck

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FIELD	REQUIRED	VALUE	MAX LENGTH	DESCRIPTION
	IF x_type = ECHECK, merchant must provide EITHER x_customer_tax_id OR x_drivers_license_nu m AND x_drivers_license_stat e AND x_drivers_license_dob	abbreviation		transactions for Wells Fargo SecureSource Merchants where the Tax ID or SSN is not provided.
x_drivers_license_dob	Conditional  IF x_type = ECHECK, merchant must provide EITHER x_customer_tax_id OR x_drivers_license_nu m AND x_drivers_license_stat e AND x_drivers_license_dob	MM/DD/YYYY, MM-DD-YYYY,	N/A	Required for all eCheck transactions for Wells Fargo SecureSource Merchants where the Tax ID or SSN is not provided.

# **Gateway Response API**

This section describes the response returned by the gateway when a transaction is submitted for processing. The gateway response to a transaction submitted via SIM is either a Receipt Page that is displayed to the consumer or a POST string to a site designated by the merchant. The merchant can then parse the POST string, customize a response, and submit it back to the gateway. The gateway will then relay the response to the customer's browser.

# Fields in the Gateway Response

The following table indicates the order of fields returned in the SIM response from the gateway to the merchant server for a Relay Response. Any fields that were sent to the gateway in addition to the fields described in the Standard Transaction Submission API are returned in the response after the set of fields described in the table below.

FIELD NAME OF VALUE IN RESPONSE	INFORMATION	DESCRIPTION	
x_response_code	Response Code	Indicates the result of the transaction:  1 = Approved 2 = Declined 3 = Error	
x_response_subcode	Response Subcode	A code used by the system for internal transaction tracking.	
x_response_reason_code	Response Reason Code	A code representing more details about the result of the transaction.	
x_response_reason_text	Response Reason Text	Brief description of the result, which corresponds with the Response Reason Code.	
x_auth_code	Approval Code	The six-digit alphanumeric authorization or approval code.	
x_avs_code	AVS Result Code	Indicates the result of Address Verification System (AVS) checks:  A = Address (Street) matches, ZIP does not B = Address information not provided for AVS check E = AVS error G = Non-U.S. Card Issuing Bank N = No Match on Address (Street) or ZIP P = AVS not applicable for this transaction R = Retry – System unavailable or timed out S = Service not supported by issuer U = Address information is unavailable W = 9 digit ZIP matches, Address (Street) does not X = Address (Street) and 9 digit ZIP match Y = Address (Street) and 5 digit ZIP match Z = 5 digit ZIP matches, Address (Street) does not	
x_trans_id	Transaction ID	This number identifies the transaction in the system and can be used to submit a modification of this transaction at a later time, such as voiding, crediting or capturing the transaction.	
x_invoice_num	Invoice Number	Echoed from form input value for x_invoice_num.	
x_description	Description	Echoed from form input value for x description.	
x_amount	Amount	Echoed from form input value for x_amount.	
x_method	Method	Echoed from form input value for x_method.	

FIELD NAME OF VALUE IN RESPONSE	INFORMATION	DESCRIPTION
x_type	Transaction Type	Echoed from form input value for x_type.
x_cust_id	Customer ID	Echoed from form input value for x_cust_id.
x_first_name	Cardholder First Name	Echoed from form input value for x_first_name.
x_last_name	Cardholder Last Name	Echoed from form input value for x_last_name.
x_company	Company	Echoed from form input value for x_company.
x_address	Billing Address	Echoed from form input value for x_address.
x_city	City	Echoed from form input value for x_city.
x_state	State	Echoed from form input value for x_state.
x_zip	Zip	Echoed from form input value for x_zip.
x_country	Country	Echoed from form input value for x_country.
x_phone	Phone	Echoed from form input value for x_phone.
x_fax	Fax	Echoed from form input value for x_fax.
x_email	Email	Echoed from form input value for x_email.
x_ship_to_first_name	Ship to First Name	Echoed from form input value for x_ship_to_first_name.
x_ship_to_last_name	Ship to Last Name	Echoed from form input value for x_ship_to_last_name.
x_ship_to_company	Ship to Company	Echoed from form input value for x_ship_to_company.
x_ship_to_address	Ship to Address	Echoed from form input value for x_ship_to_address.
x_ship_to_city	Ship to City	Echoed from form input value for x_ship_to_city.
x_ship_to_state	Ship to State	Echoed from form input value for x_ship_to_state.
x_ship_to_zip	Ship to Zip	Echoed from form input value for x_ship_to_zip.
x_ship_to_country	Ship to Country	Echoed from form input value for x_ship_to_country.
x_tax	Tax Amount	Echoed from form input value for x_tax.
x_duty	Duty Amount	Echoed from form input value for x_duty.
x_freight	Freight Amount	Echoed from form input value for x_freight.
x_tax_exempt	Tax Exempt Flag	Echoed from form input value for x_tax_exempt.
x_po_num	PO Number	Echoed from form input value for x_po_num.
x_md5_hash	MD5 Hash	System-generated hash that may be validated by the merchant to authenticate a transaction response received from the gateway.
x_cvv2_resp_code	Card Code (CVV2/CVC2/CID) Response Code	Indicates the results of Card Code verification:  M = Match  N = No Match  P = Not Processed  S = Should have been present  U = Issuer unable to process request
Position 40 - 68		Reserved for future use.
Position 69 -		Echo of merchant-defined fields.

# Response for Duplicate Transactions

The SIM API allows you to specify the window of time after a transaction is submitted during which the payment gateway checks for a duplicate transaction. To use this functionality, you

must pass the Duplicate Window (*x\_duplicate\_window*) field with a value between 0 to 28,800 seconds (maximum of 8 hours).

In the event that the transaction request does not include the Duplicate Window field, and the payment gateway detects a duplicate transaction within the system default window of 2 minutes, the gateway response will contain the response code of 3 (processing error) with a reason code of 11 (duplicate transaction) with no additional details.

In the event that the transaction request does include the Duplicate Window field and value, and the payment gateway detects a duplicate transaction within the window of time specified, the gateway response for the duplicate transaction will also include information about the original transaction (as outlined below).

If the original transaction was declined, and a value was passed in the Duplicate Window field, the payment gateway response for the duplicate transaction will include the following information for the original transaction:

- The AVS Code result
- The Card Code result
- The Transaction ID

If the original transaction was approved, and a value was passed in the Duplicate Window field, the gateway response will also include the Authorization Code for the original transaction. All duplicate transactions submitted after the duplicate window, whether specified in the transaction request or after the payment gateway default 2 minute duplicate window, will be processed normally.

# SIM Relay Response

The response from the gateway to a request via SIM for a Relay Response consists of a set of fields returned as a POST string to the merchant server at the location indicated in the *x relay url* field.

#### SIM Transaction Response Versions

There are two versions of the response string. The set of fields in the response differ based on the response version.

#### Version 3.0

The version 3.0 response contains system fields from position 1 to 38 and echoes merchant defined fields from 39 on, in the order received by the system. Version 3.0 is the Payment Gateway default.

#### Version 3.1

The version 3.1 response string contains 68 system fields with field number 39 representing the Card Code (CVV2/CVC2/CID) response code. Merchant-defined fields are echoed from field 69 on. Merchants wishing to use the Card Code feature must use transaction version 3.1.

#### **Upgrading the Transaction Version**

To upgrade the transaction version, do the following:

- 1. Log into the Merchant Interface
- 2. Select Settings from the Main Menu
- 3. Click on *Transaction Version* in the Transaction Response section
- 4. Change the transaction version using the drop-down box
- 5. Click Submit

Note: You can only upgrade to a higher transaction version. You cannot set your transaction version to a previous version.

## Response Code Details

When a payment transaction is submitted to the gateway, the gateway returns a response that indicates the general status of the transaction, including details of what caused the transaction to be in that state. The fields in the response that describe the status of the transaction are Response Code, Response Reason Code, and Response Reason Text. The following tables define the values that the gateway may return in these fields.

#### **Description of Response Fields**

The three status fields in the transaction response are defined as follows:

- The *Response Code* indicates the overall status of the transaction with possible values of approval, decline, or error.
- The *Response Reason Code* gives merchants more information about the transaction status.
- The Response Reason Text is a text string that will give more detail on why the transaction resulted in a specific response code. This field is a text string that can be echoed back to the customer to provide them with more information about their transaction. It is strongly suggested that merchants not parse this string expecting certain text. Instead, a merchant should test for the Response Reason Code if they need to programmatically know these results; the Response Reason Code will always represent these meanings, even if the text descriptions change.

#### Response Codes

RESPONSE CODE	DESCRIPTION	
1	This transaction has been approved.	
2	This transaction has been declined.	
3	There has been an error processing this transaction.	
4	This transaction is being held for review.	

# Response Reason Codes & Response Reason Text

RESPONSE CODE	RESPONSE REASON CODE	RESPONSE REASON TEXT	NOTES
1	1	This transaction has been approved.	
2	2	This transaction has been declined.	
2	3	This transaction has been declined.	
2	4	This transaction has been declined.	The code returned from the processor indicating that the card used needs to be picked up.
3	5	A valid amount is required.	The value submitted in the amount field did not pass validation for a number.
3	6	The credit card number is invalid.	
3	7	The credit card expiration date is invalid.	The format of the date submitted was incorrect.
3	8	The credit card has expired.	
3	9	The ABA code is invalid.	The value submitted in the x_bank_aba_code field did not pass validation or was not for a valid financial institution.
3	10	The account number is invalid.	The value submitted in the x_bank_acct_num field did not pass validation.
3	11	A duplicate transaction has been submitted.	A transaction with identical amount and credit card information was submitted two minutes prior.
3	12	An authorization code is required but not present.	A transaction that required x_auth_code to be present was submitted without a value.
3	13	The merchant Login ID is invalid or the account is inactive.	
3	14	The Referrer or Relay Response URL is invalid.	The Relay Response or Referrer URL does not match the merchant's configured value(s) or is absent. Applicable only to SIM and WebLink APIs.
3	15	The transaction ID is invalid.	The transaction ID value is non-numeric or was not present for a transaction that requires it (i.e., VOID, PRIOR_AUTH_CAPTURE, and CREDIT).
3	16	The transaction was not found.	The transaction ID sent in was properly formatted but the gateway had no record of the transaction.
3	17	The merchant does not accept this type of credit card.	The merchant was not configured to accept the credit card submitted in the transaction.
3	18	ACH transactions are not accepted by this merchant.	The merchant does not accept electronic checks.
3	19	An error occurred during processing. Please try again in 5 minutes.	
3	20	An error occurred during	

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		processing. Please try again in 5 minutes.	
3	21	An error occurred during processing. Please try again in 5 minutes.	
3	22	An error occurred during processing. Please try again in 5 minutes.	
3	23	An error occurred during processing. Please try again in 5 minutes.	
3	24	The Nova Bank Number or Terminal ID is incorrect. Call Merchant Service Provider.	
3	25	An error occurred during processing. Please try again in 5 minutes.	
3	26	An error occurred during processing. Please try again in 5 minutes.	
2	27	The transaction resulted in an AVS mismatch. The address provided does not match billing address of cardholder.	
3	28	The merchant does not accept this type of credit card.	The Merchant ID at the processor was not configured to accept this card type.
3	29	The PaymentTech identification numbers are incorrect. Call Merchant Service Provider.	
3	30	The configuration with the processor is invalid. Call Merchant Service Provider.	
3	31	The FDC Merchant ID or Terminal ID is incorrect. Call Merchant Service Provider.	The merchant was incorrectly set up at the processor.
3	32	This reason code is reserved or not applicable to this API.	
3	33	FIELD cannot be left blank.	The word <i>FIELD</i> will be replaced by an actual field name. This error indicates that a field the merchant specified as required was not filled in.
3	34	The VITAL identification numbers are incorrect. Call Merchant Service Provider.	The merchant was incorrectly set up at the processor.
3	35	An error occurred during processing. Call Merchant Service Provider.	The merchant was incorrectly set up at the processor.
3	36	The authorization was approved, but settlement failed.	
3	37	The credit card number is invalid.	
3	38	The Global Payment System	The merchant was incorrectly set up at the

		identification numbers are incorrect. Call Merchant Service Provider.	processor.
3	39	The supplied currency code is either invalid, not supported, not allowed for this merchant or doesn't have an exchange rate.	
3	40	This transaction must be encrypted.	
2	41	This transaction has been declined.	Only merchants set up for the FraudScreen.Net service would receive this decline. This code will be returned if a given transaction's fraud score is higher than the threshold set by the merchant.
3	42	There is missing or invalid information in a required field.	This is applicable only to merchants processing through the Wells Fargo SecureSource product who have requirements for transaction submission that are different from merchants not processing through Wells Fargo.
3	43	The merchant was incorrectly set up at the processor. Call your merchant service provider.	The merchant was incorrectly set up at the processor.
2	44	This transaction has been declined.	The merchant would receive this error if the Card Code filter has been set in the Merchant Interface and the transaction received an error code from the processor that matched the rejection criteria set by the merchant.
2	45	This transaction has been declined.	This error would be returned if the transaction received a code from the processor that matched the rejection criteria set by the merchant for both the AVS and Card Code filters.
3	46	Your session has expired or does not exist. You must log in to continue working.	
3	47	The amount requested for settlement may not be greater than the original amount authorized.	This occurs if the merchant tries to capture funds greater than the amount of the original authorization-only transaction.
3	48	This processor does not accept partial reversals.	The merchant attempted to settle for less than the originally authorized amount.
3	49	A transaction amount greater than \$99,999 will not be accepted.	
3	50	This transaction is awaiting settlement and cannot be refunded.	Credits or refunds may only be performed against settled transactions. The transaction against which the credit/refund was submitted has not been settled, so a credit cannot be issued.
3	51	The sum of all credits against this transaction is greater than the original transaction amount.	
3	52	The transaction was authorized, but the client could not be	

		notified; the transaction will not be settled.	
3	53	The transaction type was invalid for ACH transactions.	If x_method = ECHECK, x_type cannot be set to CAPTURE_ONLY.
3	54	The referenced transaction does not meet the criteria for issuing a credit.	
3	55	The sum of credits against the referenced transaction would exceed the original debit amount.	The transaction is rejected if the sum of this credit and prior credits exceeds the original debit amount
3	56	This merchant accepts ACH transactions only; no credit card transactions are accepted.	The merchant processes eCheck transactions only and does not accept credit cards.
3	57	An error occurred in processing. Please try again in 5 minutes.	
3	58	An error occurred in processing. Please try again in 5 minutes.	
3	59	An error occurred in processing. Please try again in 5 minutes.	
3	60	An error occurred in processing. Please try again in 5 minutes.	
3	61	An error occurred in processing. Please try again in 5 minutes.	
3	62	An error occurred in processing. Please try again in 5 minutes.	
3	63	An error occurred in processing. Please try again in 5 minutes.	
3	64	The referenced transaction was not approved.	This error is applicable to Wells Fargo SecureSource merchants only. Credits or refunds cannot be issued against transactions that were not authorized.
2	65	This transaction has been declined.	The transaction was declined because the merchant configured their account through the Merchant Interface to reject transactions with certain values for a Card Code mismatch.
3	66	This transaction cannot be accepted for processing.	The transaction did not meet gateway security guidelines.
3	67	The given transaction type is not supported for this merchant.	This error code is applicable to merchants using the Wells Fargo SecureSource product only. This product does not allow transactions of type CAPTURE_ONLY.
3	68	The version parameter is invalid.	The value submitted in x_version was invalid.
3	69	The transaction type is invalid.	The value submitted in x_type was invalid.
3	70	The transaction method is invalid.	The value submitted in x_method was invalid.
3	71	The bank account type is invalid.	The value submitted in x_bank_acct_type was invalid.
3	72	The authorization code is invalid.	The value submitted in x_auth_code was more than six characters in length.
3	73	The driver's license date of birth is invalid.	The format of the value submitted in x_drivers_license_num was invalid.

3	74	The duty amount is invalid.	The value submitted in x_duty failed format validation.
3	75	The freight amount is invalid.	The value submitted in x_freight failed format validation.
3	76	The tax amount is invalid.	The value submitted in x_tax failed format validation.
3	77	The SSN or tax ID is invalid.	The value submitted in x_customer_tax_id failed validation.
3	78	The Card Code (CVV2/CVC2/CID) is invalid.	The value submitted in x_card_code failed format validation.
3	79	The driver's license number is invalid.	The value submitted in x_drivers_license_num failed format validation.
3	80	The driver's license state is invalid.	The value submitted in x_drivers_license_state failed format validation.
3	81	The requested form type is invalid.	The merchant requested an integration method not compatible with the ADC Direct Response API.
3	82	Scripts are only supported in version 2.5.	The system no longer supports version 2.5; requests cannot be posted to scripts.
3	83	The requested script is either invalid or no longer supported.	The system no longer supports version 2.5; requests cannot be posted to scripts.
3	84	This reason code is reserved or not applicable to this API.	
3	85	This reason code is reserved or not applicable to this API.	
3	86	This reason code is reserved or not applicable to this API.	
3	87	This reason code is reserved or not applicable to this API.	
3	88	This reason code is reserved or not applicable to this API.	
3	89	This reason code is reserved or not applicable to this API.	
3	90	This reason code is reserved or not applicable to this API.	
3	91	Version 2.5 is no longer supported.	
3	92	The gateway no longer supports the requested method of integration.	
3	93	A valid country is required.	This code is applicable to Wells Fargo SecureSource merchants only. Country is a required field and must contain the value of a supported country.
3	94	The shipping state or country is invalid.	This code is applicable to Wells Fargo SecureSource merchants only.
3	95	A valid state is required.	This code is applicable to Wells Fargo SecureSource merchants only.
3	96	This country is not authorized for buyers.	This code is applicable to Wells Fargo SecureSource merchants only. Country is a

			required field and must contain the value of a supported country.
3	97	This transaction cannot be accepted.	Applicable only to SIM API. Fingerprints are only valid for a short period of time. This code indicates that the transaction fingerprint has expired.
3	98	This transaction cannot be accepted.	Applicable only to SIM API. The transaction fingerprint has already been used.
3	99	This transaction cannot be accepted.	Applicable only to SIM API. The server- generated fingerprint does not match the merchant-specified fingerprint in the x_fp_hash field.
3	100	The eCheck type is invalid.	Applicable only to eCheck. The value specified in the x_echeck_type field is invalid.
3	101	The given name on the account and/or the account type does not match the actual account.	Applicable only to eCheck. The specified name on the account and/or the account type do not match the NOC record for this account.
3	102	This request cannot be accepted.	A password or transaction key was submitted with this WebLink request. This is a high security risk.
3	103	This transaction cannot be accepted.	A valid fingerprint, transaction key, or password is required for this transaction.
3	104	This transaction is currently under review.	Applicable only to eCheck. The value submitted for country failed validation.
3	105	This transaction is currently under review.	Applicable only to eCheck. The values submitted for city and country failed validation.
3	106	This transaction is currently under review.	Applicable only to eCheck. The value submitted for company failed validation.
3	107	This transaction is currently under review.	Applicable only to eCheck. The value submitted for bank account name failed validation.
3	108	This transaction is currently under review.	Applicable only to eCheck. The values submitted for first name and last name failed validation.
3	109	This transaction is currently under review.	Applicable only to eCheck. The values submitted for first name and last name failed validation.
3	110	This transaction is currently under review.	Applicable only to eCheck. The value submitted for bank account name does not contain valid characters.
3	111	A valid billing country is required.	This code is applicable to Wells Fargo SecureSource merchants only.
3	112	A valid billing state/province is required.	This code is applicable to Wells Fargo SecureSource merchants only.
3	120	An error occurred during processing. Please try again.	The system-generated void for the original timed-out transaction failed. (The original transaction timed out while waiting for a response from the authorizer.)
3	121	An error occurred during processing. Please try again.	The system-generated void for the original errored transaction failed. (The original transaction experienced a database error.)

3	122	An error occurred during processing. Please try again.	The system-generated void for the original errored transaction failed. (The original transaction experienced a processing error.)
2	127	The transaction resulted in an AVS mismatch. The address provided does not match billing address of cardholder.	The system-generated void for the original AVS-rejected transaction failed.
3	128	This transaction cannot be processed.	The customer's financial institution does not currently allow transactions for this account.
2	141	This transaction has been declined.	The system-generated void for the original FraudScreen-rejected transaction failed.
2	145	This transaction has been declined.	The system-generated void for the original card code-rejected and AVS-rejected transaction failed.
3	152	The transaction was authorized, but the client could not be notified; the transaction will not be settled.	The system-generated void for the original transaction failed. The response for the original transaction could not be communicated to the client.
2	165	This transaction has been declined.	The system-generated void for the original card code-rejected transaction failed.
3	170	An error occurred during processing. Please contact the merchant.	Concord EFS – Provisioning at the processor has not been completed.
3	171	An error occurred during processing. Please contact the merchant.	Concord EFS – This request is invalid.
3	172	An error occurred during processing. Please contact the merchant.	Concord EFS – The store ID is invalid.
3	173	An error occurred during processing. Please contact the merchant.	Concord EFS – The store key is invalid.
3	174	The transaction type is invalid. Please contact the merchant.	Concord EFS – This transaction type is not accepted by the processor.
3	175	The processor does not allow voiding of credits.	Concord EFS – This transaction is not allowed. The Concord EFS processing platform does not support voiding credit transactions. Please debit the credit card instead of voiding the credit.
3	180	An error occurred during processing. Please try again.	The processor response format is invalid.
3	181	An error occurred during processing. Please try again.	The system-generated void for the original invalid transaction failed. (The original transaction included an invalid processor response format.)
2	200	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The credit card number is invalid.
2	201	This transaction has been declined.  This error code applies only to merchants FDC Omaha. The expiration date is invalidation of the control	
2	202	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The transaction type is invalid.

2	203	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The value submitted in the amount field is invalid.
2	204	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The department code is invalid.
2	205	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The value submitted in the merchant number field is invalid.
2	206	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The merchant is not on file.
2	207	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The merchant account is closed.
2	208	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The merchant is not on file.
2	209	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. Communication with the processor could not be established.
2	210	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The merchant type is incorrect.
2	211	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The cardholder is not on file.
2	212	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The bank configuration is not on file
2	213	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The merchant assessment code is incorrect.
2	214	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. This function is currently unavailable.
2	215	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The encrypted PIN field format is invalid.
2	216	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The ATM term ID is invalid.
2	217	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. This transaction experienced a general message format problem.
2	218	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The PIN block format or PIN availability value is invalid.
2	219	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The ETC void is unmatched.
2	220	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The primary CPU is not available.
2	221	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. The SE number is invalid.
2	222	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. Duplicate auth request (from INAS).

2	223	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. This transaction experienced an unspecified error.
2	224	This transaction has been declined.	This error code applies only to merchants on FDC Omaha. Please re-enter the transaction.
3	243	Recurring billing is not allowed for this eCheck.Net type.	The combination of values submitted for x_recurring_billing and x_echeck_type is not allowed.
3	244	This eCheck.Net type is not allowed for this Bank Account Type.	The combination of values submitted for x_bank_acct_type and x_echeck_type is not allowed.
3	245	This eCheck.Net type is not allowed when using the payment gateway hosted payment form.	The value submitted for x_echeck_type is not allowed when using the payment gateway hosted payment form.
3	246	This eCheck.Net type is not allowed.	The merchant's payment gateway account is not enabled to submit the eCheck.Net type.
3	247	This eCheck.Net type is not allowed.	The combination of values submitted for x_type and x_echeck_type is not allowed.
2	250	This transaction has been declined.	This transaction was submitted from a blocked IP address.
2	251	This transaction has been declined.	The transaction was declined as a result of triggering a Fraud Detection Suite filter.
4	252	Your order has been received. Thank you for your business!	The transaction was accepted, but is being held for merchant review. The merchant may customize the customer response in the Merchant Interface.
4	253	Your order has been received. Thank you for your business!	The transaction was accepted and was authorized, but is being held for merchant review. The merchant may customize the customer response in the Merchant Interface.
2	254	Your transaction has been declined.	The transaction was declined after manual review.
3	261	An error occurred during processing. Please try again.	The transaction experienced an error during sensitive data encryption and was not processed. Please try again.

Note: Response code reasons that are not included in numerical order are reserved, or may not be applicable to this API.

#### **SIM Best Practices**

This section discusses some of the best practices recommended for the implementation of the Simple Integration Method. These should serve as guidelines to a robust and secure integration of the merchant's shopping site with the Payment Gateway

#### **Best Practices Summary**

- The transaction key should be stored securely on the merchant's Web server or hosting provider.
- The transaction key should not be exposed in any Web page that is displayed the end customer.
- The transaction key should be changed periodically.
- The merchant server's system clock needs to be set to proper time and timezone.
- Merchant should collect payment data on secure pages only.
- The secret question and answer configured during merchant setup should be secured to prevent unauthorized personnel from obtaining the transaction key.
- The fingerprint should be generated as late as possible in the checkout process. It is recommended that the fingerprint be regenerated if the amount of the transaction is altered after the initial generation of the fingerprint.
- The order number or invoice number should be used as the sequence value to generate the fingerprint. It is recommended that the merchant perform a validation of the order before generating the fingerprint and submitting it to the gateway.

Some of the best practices summarized above are discussed in detail in the following paragraphs.

#### Securely store the transaction key

The most important aspect of implementing SIM in a secure fashion lies in storing the transaction key in a secure location where only authorized persons can see or modify it.

If the merchant is using a third-party shopping cart or hosting provider, it is recommended that tha merchant determine the exact procedure by which the third party should securely store the transaction key. Only authorized third-party personnel should have access to the transaction key.

If the merchant uses a database like Oracle, MySQL, or SQL Server, another option is to store the transaction key in the database. In this case the merchant must ensure that the database login procedure is secure.

If the merchant is storing the transaction key in a file, strict access control and data encryption is strongly recommended. Access to the file should be restricted to only the script that generates the fingerprint.

Note: The transaction key should NEVER be stored in the wwwroot directory.

The transaction key is highly confidential data, and should be protected accordingly.

#### Do not expose the transaction key to the customer

Under no circumstances should the transaction key be exposed in a Web page output that is displayed to the customer. Even if the transaction key appears in a hidden HTML form field or a hidden frame, the integration to the gateway is NOT then considered secure. A view HTML source on all the Web pages generated by the merchant to the customer should neverdisplay the transaction key.

The merchant should do everything possible to leverage the security features of their web server to secure the key from the end customer.

#### Change transaction keys often

It is recommended that the merchant establish a policy to change transaction keys frequently. The gateway provides a simple interface to quickly generate and obtain a new transaction key, as well as disabling the old transaction key. It is recommended that merchants disable the old transaction key each time a new trasaction key is obtained.

It is recommended that the transaction key be changed if there is any suspicious activity on the merchant's account. Transaction acitivty can be monitored through the Merchant Interface.

A change in personnel with access to the transaction key, especially system administrators, should prompt a change in the transaction key.

#### Secure the secret answer

Configuring a secret question and answer is part of the merchant's account setup on the Payment Gateway. The secret answer is required to authenticate the merchant each time they change the transaction key. It is recommended that the merchant designate a specific individual or role that can change transaction keys. Only that individual or role should have knowledge of the secret question and answer and the ability to change the transaction key. A formal policy to change the transaction key and secret question and answer should be implemented in the event of personnel turnover. It is recommended that the merchant choose an answer that is not easily guessed.

#### Generate fingerprint as late as possible in the checkout process

It is a good practice to generate the fingerprint only at the last step of the checkout process, as opposed to generating it on every page or as each item is added to the shopping basket. The fingerprint should be generated by the merchant's server-side script when the final transaction amount is known and the customer has committed to the purchase.

If the transaction amount changes between the generation of the fingerprint and the submission of the transaction and the fingerprint is not updated, the transaction will be rejected. This is because the transaction amount submitted in the post string will not match the amount encrypted in the fingerprint.

If the merchant 's checkout process is such that the fingerprint is generated each time an item is added to a shopping cart, or multiple times before an order is complete and ready to be submitted to the gateway, merchants may become subject to abuse by the end user. It is possible that an unauthorized person could view source on each page the fingerprint is generated, accumulate the

unused fingerprints, and use them to submit unauthorized transactions to the gateway until the fingerprints expire.

#### Validate orders when generating fingerprint

It is also recommended that the merchant use their unique order number or invoice number as the sequence value, submitted in the  $x\_fp\_sequence$  field. The merchant can then validate the transaction against the merchant-generated invoice or order number before using the sequence value to generate the fingerprint.

#### Ensure your system clock is set to proper time and timezone

The gateway will validate the timestamp of a fingerprint submitted to the system before accepting a transaction. This check is based on the value sent in  $x_fp_t$  imestamp field. The gateway will only accept a fingerprint generated within an hour before the transaction was received. If the fingerprint has expired, the transaction will be rejected.

The acceptance of the transaction by the gateway is therefore dependant on the merchant's system clock being set to the correct time based on the timezone setting of the system. Though it is not required that the system clock be accurate to the last second, it is recommended that the clock is as close as possible to the actual time for the merchant's timezone.

## **Appendix A – Types of Credit Card Transactions**

There are two steps to credit card transaction processing:

- 1. *Authorization* is the process of checking the validity and available balance of a customer's credit card before the transaction is accepted. The transaction submission methods describe the request for authorization.
- 2. *Settlement*, also referred to as "Capture," is the process by which the funds are actually transferred from the customer to the merchant for goods and services sold. Based on the transaction type specified in the authorization request, the gateway will initiate the settlement step. As part of the settlement process, the gateway will send a settlement request to the financial institution to request transfer of funds. Please note that the timeframe within which funds are actually transferred is not controlled by the gateway.

Note: The merchant can specify when the last transaction is picked up for settlement by the gateway. To modify the Transaction Cut-Off Time, do the following:

- 1. Log into the Merchant Interface
- 2. Select Settings
- 3. Select *Transaction Cut-Off Time* in the General section
- 4. Using the drop-down boxes, select the desired cut-off time
- 5. Click Submit to save changes

#### **Credit Card Transaction Types**

The following table describes the type of transactions that can be submitted to the gateway and how the gateway will process them.

TRANSACTION TYPE	DESCRIPTION	
AUTH_CAPTURE	Transactions of this type will be sent for authorization. The transaction will be automatically picked up for settlement if approved. This is the default transaction type in the gateway. If no type is indicated when submitting transactions to the gateway, the gateway will assume that the transaction is of the type AUTH_CAPTURE.	
AUTH_ONLY	Transactions of this type are submitted if the merchant wishes to validate the credit card for the amount of the goods sold. If the merchant does not have goods in stock or wishes to review orders before shipping the goods, this transaction type should be submitted. The gateway will send this type of transaction to the financial institution for approval. However this transaction will not be sent for settlement. If the merchant does not act on the transaction within 30 days, the transaction will no longer be available for capture.	
PRIOR_AUTH_CAPTURE	This transaction is used to request settlement for a transaction that was previously submitted as an AUTH_ONLY. The gateway will accept this transaction and initiate settlement if the following conditions are met:  • The transaction is submitted with the ID of the original authorization-only transaction, which needs to be settled.  • The transaction ID is valid and the system has a record of the original authorization-only transaction being submitted.  • The original transaction referred to is not already settled or expired or errored.	

The amount being requested for settlement in this transaction equal to the original authorized amount.			
	If no amount is submitted in this transaction, the gateway will initiate settleme the amount of the originally authorized transaction.		
	In addition to the required fields in the API, the following is required to submit a PRIOR_AUTH_CAPTURE type transaction:  • x_version = 3.1  • x_login = merchant Login ID  • x_fp_hash = the transaction fingerprint  • x_fp_sequence = merchant-determined sequence value  • x_fp_timestamp = timestamp for the generation of the fingerprint  • x_trans_id = the transaction ID of the previously authorized transaction		
CREDIT	<ul> <li>This transaction is also referred to as a "Refund" and indicates to the gateway that money should flow from the merchant to the customer. The gateway will accept a credit or a refund request if the transaction submitted meets the following conditions: <ul> <li>The transaction is submitted with the ID of the original transaction against which the credit is being issued (x_trans_id).</li> <li>The gateway has a record of the original transaction.</li> <li>The original transaction has been settled.</li> <li>The sum of the amount submitted in the Credit transaction and all credits submitted against the original transaction is less than the original transaction amount.</li> <li>The full or last four digits of the credit card number submitted with the credit transaction match the full or last four digits of the credit card number used in the original transaction.</li> <li>The transaction is submitted within 120 days of the settlement date of the original transaction.</li> </ul> </li> <li>A fingerprint is required to submit a credit to the system (i.e., x_fp_hash should have a valid value when a CREDIT transaction is submitted).</li> </ul>		
	For details about how to submit CREDIT transactions to the Payment Gateway, please see the <u>Issuing Credits Guide</u> at <a href="http://www.authorizenet.com/files/creditreturnsummary.pdf">http://www.authorizenet.com/files/creditreturnsummary.pdf</a> .		
CAPTURE_ONLY	This is a request to settle a transaction that was not submitted for authorization through the payment gateway. The gateway will accept this transaction if an authorization code is submitted. x_auth_code is a required field for CAPTURE_ONLY type transactions.		
VOID	This transaction is an action on a previous transaction and is used to cancel the previous transaction and ensure it does not get sent for settlement. It can be done on any type of transaction (i.e., CREDIT, AUTH_CAPTURE, CAPTURE_ONLY, and AUTH_ONLY). The transaction will be accepted by the gateway if the following conditions are met:  • The transaction is submitted with the ID of the transaction that has to be voided.  • The gateway has a record of the transaction referenced by the ID.  • The transaction has not been sent for settlement.		
	For a transaction of type VOID, the following fields are required (in addition to the		

0	other required fields in the API):			
	•	x_version	=	3.1
	•	x_login	=	merchant Login ID
	•	x_fp_hash	=	the transaction fingerprint
	•	x_fp_sequence	=	merchant-determined sequence value
	•	x_fp_timestamp	=	timestamp for the generation of the fingerprint
	•	x_trans_id	=	the transaction ID that needs to be voided

## **Appendix B – Types of eCheck.Net Transactions**

eCheck.Net transactions are not authorized in real time like credit card transactions. Instead, they are automatically submitted for settlement.

There are two steps to eCheck.Net transaction processing:

- a. *Settlement* occurs when the payment gateway initiates an Automated Clearing House (ACH) entry through the ACH system to request the collection of the appropriate funds from the consumer's financial institution.
- b. *Funding* occurs when funds collected for eCheck.Net transactions, less service and other fees or withholdings, are transferred to the merchant's bank account. Please note that the timeframe for funding depends on the risk settings for their payment gateway account.

Note: The merchant can specify when the last transaction is picked up for settlement by the gateway. To modify the Transaction Cut-Off Time, do the following:

- 1. Log into the Merchant Interface
- 2. Select Settings
- 3. Select *Transaction Cut-Off Time* from the General section
- 4. Using the drop-down boxes, select the desired cut-off time
- 5. Click *Submit* to save changes

#### eCheck.Net Types

The following table describes the eCheck.Net types supported by the payment gateway. Each code indicates how an eCheck.Net transaction was originated.

ECHECK.NET TYPE	DESCRIPTION
CCD – Cash Concentration or Disbursement	CCD represents a charge or refund eCheck.Net transaction against a business checking account. Authorization is required for both one-time and recurring transactions.  CCD transactions are funds transfers to or from a corporate entity.  A CCD eCheck.Net transaction may be submitted via the Virtual Terminal, Batch Upload, your Web site payment form, any of the payment gateway connection
PPD – Prearranged Payment and Deposit Entry	methods (AIM, SIM, WebLink), Automated Recurring Billing or via shopping cart.  PPD represents a charge or refund eCheck.Net transaction against a consumer checking or savings account.
	PPD transactions may only be originated when payment and deposit terms between the merchant and the customer are prearranged, for example with Automated Recurring Billing (ARB) transactions. A written authorization is required for one-time transactions and a written standing authorization is required for recurring transactions.
	A PPD eCheck.Net transaction may be submitted via the Virtual Terminal, Batch Upload, any of the payment gateway connection methods (AIM, SIM, WebLink) or

	via Automated Recurring Billing.
TEL – Telephone-Initiated Entry	TEL represents a charge eCheck.Net transaction against a consumer checking or savings account, and for which payment authorization was obtained from the customer via the telephone.
	TEL transactions may only be originated when an existing relationship between the merchant and the customer exists; or if no relationship exists, only when the customer initiates the telephone call to the merchant.
	TEL supports only one-time transactions.
	A TEL eCheck.Net transaction may be submitted via the Virtual Terminal, Batch Upload, or any of the payment gateway connection methods (AIM, SIM, WebLink).
WEB – Internet-Initiated Entry	WEB represents a charge eCheck.Net transaction against a consumer checking or savings account, and for which payment authorization was obtained from the customer via the Internet.
	WEB can be one-time or recurring transactions.
	One-time WEB transactions may be submitted via the Virtual Terminal, Batch Upload, your Web site payment form, any of the payment gateway connection methods (AIM, SIM, WebLink), or a shopping cart.
	Recurring WEB transactions may be submitted via the Virtual Terminal, Batch Upload, any of the payment gateway connection methods (AIM, SIM, WebLink) and Automated Recurring Billing (ARB).

Merchants are required to obtain the proper payment authorization from the customer for each eCheck.Net type, as dictated by the National Automated Clearing House Association. For more information about the specific payment authorization requirements for each eCheck.Net type, see the eCheck.Net Operating Procedures and User Guide at <a href="http://www.authorizenet.com/files/echecknetuserguide.pdf">http://www.authorizenet.com/files/echecknetuserguide.pdf</a>.

## **Appendix C – Features of the Gateway**

The following features are supported by the gateway in an effort to reduce merchant's chargeback liability.

#### **Address Verification System**

The Address Verification System (AVS) helps merchants to detect suspicious transaction activity. To use this system, the merchant must submit the customer's credit card billing address to the gateway for validation. This information is submitted by the gateway to the financial institutions. The financial institutions compare the submitted address with the billing address on file for that particular credit card and return an AVS response code to the gateway. The gateway includes this code in the response back to the merchant.

The merchant can configure the gateway to reject or accept transactions based on the AVS code returned. To configure rejection or acceptance of a transaction based on the AVS code, do the following:

- 1. Log into the Merchant Interface
- 2. Select Settings from the Main Menu
- 3. Click on the Address Verification System (AVS) link from the Security section
- 4. Check the box(es) next to the AVS codes that the system should reject
- 5. Click *Submit* to save changes

AVS CODE	DESCRIPTION (Italics denote a default setting)
A	Address (Street) matches, ZIP does not
В	Address information not provided for AVS check
E	AVS error
G	Non U.S. Card Issuing Bank
N	No Match on Address (Street) or ZIP
P	AVS not applicable for this transaction
R	Retry – System unavailable or timed out
S	Service not supported by issuer
U	Address information is unavailable
W	9 digit ZIP matches, Address (Street) does not
X	Address (Street) and 9 digit ZIP match
Y	Address (Street) and 5 digit ZIP match
Z	5 digit ZIP matches, Address (Street) does not

Note: It is recommended that merchants enable some level of Address Verification to avoid non-qualified transaction surcharges that can be levied by merchant banks and merchant service providers. Please note, however, that the merchant will incur applicable transaction fees for transactions that are declined due to an AVS mismatch (as with any other declined transaction). System defaults are marked in italics in the table above.

#### Credit Card Identification Code (CVV2/CVC2/CID)

The Credit Card Identification Code, or "Card Code," is a three- or four-digit security code that is printed on the back of credit cards in reverse italics in the card's signature panel (or on the front for American Express cards). The merchant can collect this information from the customer and submit the data to the gateway. The gateway will pass this information to the financial institution along with the credit card number. The financial institution will determine if the value matches the value on file for that credit card and return a code indicating whether the comparison failed or succeeded, in addition to whether the card was authorized. The gateway passes back this response code to the merchant. The merchant can configure the gateway to reject or accept the transaction based on the code returned.

To configure the filter to reject certain Card Code responses, do the following:

- 1. Log in-to the Merchant Interface
- 2. Select Settings from the Main Menu
- 3. Click on the Card Code Verification link from the Security section
- 4. Check the box(es) next to the Card Codes that the system should reject
- 5. Click *Submit* to save changes

CARD CODE RESPONSE	DESCRIPTION	
M	Card Code matches	
N	Card Code does not match	
P	Card Code was not processed	
S	Card Code should be on card but was not indicated	
U	Issuer was not certified for Card Code	

## **Appendix D – Customizing Notification to Customers**

Merchants will be sent a confirmation email after the gateway completes processing on a transaction submitted to the system. The confirmation email enables merchants to know the results of a given transaction. Multiple contacts can be configured to receive these email notifications. Additionally, merchants can choose to send a confirmation email to their customers.

Configuration of these contacts can be done through the Merchant Interface:

- 1. Log into the Merchant Interface
- 2. Click on the *Settings* link from the left navigation bar
- 3. Click on the *Email Receipts* link from the Transaction Response section
- 4. Check the box if email receipts should be sent to the customer
- 5. Configure the header and footer of the email message
- 6. Click Submit

It is possible to configure the confirmation email on a per-transaction basis by submitting the information with each transaction. The following table describes the fields used in the API to configure email notification to the customer; all fields are optional.

FIELD	VALUE	DESCRIPTION
x_email_customer	TRUE, FALSE	If set to TRUE, the gateway will send an email to the customer after the transaction is processed using the customer email supplied in the transaction. If FALSE, no email will be sent to the customer.
		If no value is submitted, the gateway will look up the configuration in the Merchant Interface and send an email only if the merchant has configured the option to be TRUE.  If there are no incoming parameters and the merchant has not
		configured this option, no email will be sent to the customer.
x_header_email_receipt	Any valid text	This text will appear as the header on the transaction confirmation email sent to the customer.
x_footer_email_receipt	Any valid text	This text will appear as the footer on the transaction confirmation email sent to the customer.

# **Appendix E – Submitting Test Transactions to the System**

#### Test Mode

Test Mode is a special mode of interacting with the system that is useful during the initial setup phase, where a merchant may want to test their setup without processing live card data.

To set an account to Test Mode, do the following:

- 1. Log into the Merchant Interface
- 2. Select Settings from the Main Menu
- 3. Click on the Test Mode Link in the General section
- 4. Click on the *Turn Test On* button

In Test Mode, all transactions appear to be processed as real transactions. The gateway accepts the transactions, but does not pass them on to the financial institutions. Accordingly, all transactions will be approved by the gateway when Test Mode is turned on. Transactions submitted in Test Mode are not stored on the system, and will not appear in any reports or lists.

Note: Test Mode is only supported if the merchant is submitting transactions from a Website or through the Virtual Terminal. If the merchant uploads a file of transactions for offline processing, the gateway will reject the file.

#### Running a Test Transaction

It is possible to run a test transaction if Test Mode has been turned off. This can be done by indicating to the gateway in the transaction submission request that the transaction should be processed as a test transaction. The corresponding field in the transaction submission API is  $x_{\text{test}}$  request. If a test transaction is desired, the value of this field should be set to TRUE.

The following table describes the gateway behavior based on the incoming field value and the mode configured through the Merchant Interface.

VALUE PASSED IN X_TEST_REQUEST	CONFIGURATION IN MERCHANT INTERFACE	GATEWAY BEHAVIOR
TRUE	ON	Transaction processed as test
FALSE	ON	Transaction processed as test
TRUE	OFF	Transaction processed as test
FALSE	OFF	Transaction processed as a live transaction

If there is no value submitted in the x\_test\_request field, the system will use the configuration specified in the Merchant Interface.

#### **Test Credit Card Numbers**

Any of the following card numbers can be used to run test transactions. Please note that these numbers do not represent real card accounts; they will return a decline in live mode, and an approval in test mode. Any expiration dates after the current day's date can be used with these numbers

TEST CARD NUMBER	CARD TYPE
3700000000000002	American Express
6011000000000012	Discover
5424000000000015	MasterCard
4007000000027	Visa

There is also a test credit card number that can be used to generate errors. THIS CARD IS INTENDED TO PRODUCE ERRORS, and should only be used if that is the intent.

To cause the system to generate a specific error, set the account to Test Mode and submit a transaction with the card number 4222222222222. The system will return the response reason code equal to the amount of the submitted transaction. For example, to test response reason code number 27, a test transaction would be submitted with the credit card number, "4222222222222," and the amount, "27.00."

## **Appendix F – Sample Scripts**

The sample scripts provided through the Merchant Interface will generate a Payment Form request containing a fingerprint. The gateway will return a Payment Form. These sample scripts are provided to facilitate the merchant's understanding of the SIM integration and should not be implemented without proper modification. They can be modified to fit the context of the merchant's checkout process.

Note: Be sure to store ALL scripts in the same directory to avoid internal server errors.

Note: If you are sending the currency code (*x\_currency\_code*) with the transaction, be sure to include the value as an input when generating the fingerprint. Also be sure to place all fingerprint values in the correct order for fingerprint generation (see the Creating and Generating a Fingerprint section on page 7).

To download a sample script:

- 1. Log into the Merchant Interface
- 2. Select *Help* from the Main Menu
- 3. Click on Sample Simple Integrations (SIM) Scripts.

#### **ASP Script**

There are 4 files provided in this sample.

FILE	DESCRIPTION
SIM.asp	Executing this script results in the display of the gateway's Payment Form
MD5.asp	This file contains a free implementation of the MD5 algorithm, and has been modified with runat=server script tags to allow it to be run as a server-side script.
SIMData.asp	This file contains text for merchant Login ID and transaction key. This is where the merchant's Login ID and transaction key need to be stored securely. This file has to be securely stored on a Web server. It is recommended that the merchant use a more secure method in their production environment to store the Login ID and transaction key based on facilities provided by their hosting provider and the shopping cart.
SIMlib.asp	Contains HMAC implementations and some lib functions for the SIM protocol

To run this integration, install the scripts on the Web server. Replace the value in SIMDdata.asp with the merchant Login ID and transaction key. Execute the SIM.asp script.

Http://<machine>/<virtualdir>/ASP/sim.asp?x\_amount=100.25&x\_description=Coolstuff should show the gateway's Payment Form with an amount of \$100.25 prefilled. The request to get the Payment Form would have contained the fingerprint.

This will generate the gateway's Payment Form and uses a set of functions to generate a random sequence number and calculate the time in seconds from 1970. The amount here is hardcoded to \$1.

Some of the functions that are used in this integration are:

FUNCTION	DESCRIPTION
Function InsertFP (login, txnkey, amount, sequence [, currency])	Inserts the fingerprint into the post string and submits a transaction to the gateway. As part of the integration, the merchant's Website must pass the parameters to this function. The parameters are the merchant's Login ID, the merchant transaction key, the transaction amount, and a sequence number to identify this transaction. This can be a randomly-generated number or map to an order number or invoice number. The currency code is an optional parameter and must contain the same value that is sent in x_currency_code.
Function GetSecondssince1970	Calculates the number of seconds since 1970 and is required for the x_timestamp field of the SIM API.
FuntionCalculateFP ((Loginid, txnkey, amount, sequence, tstamp [, currency])	This function calculates the fingerprint. As part of the integration, the merchant's Website must pass the parameters to this function. The parameters are the merchant's Login ID, the merchant transaction key, the transaction amount, a sequence number to identify this transaction, and the timestamp. The sequence number can be a randomly-generated number or map to an order number or invoice number. The timestamp is the number of seconds elapsed since January 1 <sup>st</sup> 1970 (UTC). This can be obtained by first calling the function GetSecondsSince1970. The currency is an optional parameter and must contain the same value that is sent in x_currency_code.

Merchants that wish to control where the fingerprint is generated should use the *Function CalculateFP* provided by the gateway and pass in the required parameters including the sequence number and amount. The timestamp can be calculated using the *Function GetSecondssince1970()*.

The script uses the *Function InsertFP()* to calulate the fingerprint and includes it in the post string to generate the gateway's Payment Form.

#### PHP Script

There are 3 files provided in this sample.

FILE	DESCRIPTION
SIM.php	Executing this script results in the display of the gateway's Payment Form
SIMData.php	This file contains text for merchant Login ID and transaction key. This is where the merchant's Login ID and transaction key need to be stored securely. This file has to be securely stored on a Web server. We recommend that the merchant use a more secure method in their production environment to store the Login ID and transaction key based on facilities provided by their hosting provider and the shopping

	cart.
SIMlib.php	Contains HMAC implementations and some lib functions for the SIM
	protocol

These files should be installed on the Web server. The text in the data.php file should be replaced with the merchant Login ID and transaction key.

Http://<machine>/<virtualdir>/PHP/sim.php?x\_amount=100.25x\_description=Coolstuff should show the gateway Payment Form with an amount of \$100.25 prefilled. The request to get the Payment Form would have contained the fingerprint. The functions used to generate the fingerprint are the same as described in the ASP Script sections.

Note: The Mhash standard library is required to run PHP scripts.

#### Perl Script

There are 3 files provided in this sample.

FILE	DESCRIPTION
SIM.pl	Executing this script results in the display of the gateway's Payment
	Form
MyHMAC.pm:	Contains HMAC implementation and some lib functions for SIM
	protocol
SIMlib.pm	Contains HMAC implementations and some lib functions for the SIM
	protocol

Executing SIM.pl will send a request to the gateway (with a fingerprint) for a Payment Form. The functions used to generate the fingerprint are the same as described in the ASP Script section.

## **Appendix G – Certification**

It is possible for a merchant to test their integration using a test gateway system. In order to test the integration, the merchant should post transactions to <a href="https://certification.authorize.net/gateway/transact.dll">https://certification.authorize.net/gateway/transact.dll</a>. The test gateway behavior will be identical to the primary gateway. Transactions sent to the test gateway are not submitted to financial institutions for authorization, will not be stored on the system and cannot be retrieved from the system (as is the case when using Test Mode set to TRUE with the primary gateway system).

## **Appendix H – Currency Codes**

CURRENCY COUNTRY	CURRENCY CODE
Afghani (Afghanistan)	AFA
Algerian Dinar (Algeria)	DZD
Andorran Peseta (Andorra)	ADP
Argentine Peso (Argentina)	ARS
Armenian Dram (Armenia)	AMD
Aruban Guilder (Aruba)	AWG
Australian Dollar (Australia)	AUD
Azerbaijanian Manat (Azerbaijan)	AZM
Bahamian Dollar (Bahamas)	BSD
Bahraini Dinar (Bahrain)	BHD
Baht (Thailand)	THB
Balboa (Panama)	PAB
Barbados Dollar (Barbados)	BBD
Belarussian Ruble (Belarus)	BYB
Belgian Franc (Belgium)	BEF
Belize Dollar (Belize)	BZD
Bermudian Dollar (Bermuda)	BMD
Bolivar (Venezuela)	VEB
Boliviano (Bolivia)	BOB
Brazilian Real (Brazil)	BRL
Brunei Dollar (Brunei Darussalam)	BND
Bulgarian Lev (Bulgaria)	BGN
Burundi Franc (Burundi)	BIF
Canadian Dollar (Canada)	CAD
Cape Verde Escudo (Cape Verde)	CVE
Cayman Islands Dollar (Cayman Islands)	KYD
Cedi (Ghana)	GHC
CFA Franc BCEAO (Guinea-Bissau)	XOF
CFA Franc BEAC (Central African Republic)	XAF
CFP Franc (New Caledonia)	XPF
Chilean Peso (Chile)	CLP
Colombian Peso (Colombia)	COP
Comoro Franc (Comoros)	KMF
Convertible Marks (Bosnia And Herzegovina)	BAM
Cordoba Oro (Nicaragua)	NIO
Costa Rican Colon (Costa Rica)	CRC
Cuban Peso (Cuba)	CUP
Cyprus Pound (Cyprus)	CYP
Czech Koruna (Czech Republic)	CZK
Dalasi (Gambia)	GMD
Danish Krone (Denmark)	DKK
Denar (The Former Yugoslav Republic Of Macedonia)	MKD
Deutsche Mark (Germany)	DEM
Dirham (United Arab Emirates)	AED
Djibouti Franc (Djibouti)	DJF
Dobra (Sao Tome And Principe)	STD
Dominican Peso (Dominican Republic)	DOP

Dong (Vietnam)	VND
Drachma (Greece)	GRD
East Caribbean Dollar (Grenada)	XCD
Egyptian Pound (Egypt)	EGP
El Salvador Colon (El Salvador)	SVC
Ethiopian Birr (Ethiopia)	ETB
Euro (Europe)	EUR
Falkland Islands Pound (Falkland Islands)	FKP
Fiji Dollar (Fiji)	FJD
Forint (Hungary)	HUF
Franc Congolais (The Democratic Republic Of Congo)	CDF
French Franc (France)	FRF
Gibraltar Pound (Gibraltar)	GIP
Gold	XAU
Gourde (Haiti)	HTG
Guarani (Paraguay)	PYG
Guinea Franc (Guinea)	GNF
Guinea-Bissau Peso (Guinea-Bissau)	GWP
Guyana Dollar (Guyana)	GYD
Hong Kong Dollar (Hong Kong)	HKD
Hryvnia (Ukraine)	UAH
Iceland Krona (Iceland)	ISK
Indian Rupee (India)	INR
Iranian Rial (Islamic Republic Of Iran)	IRR
Iraqi Dinar (Iraq)	IQD
Irish Pound (Ireland)	IEP
Italian Lira (Italy)	ITL
Jamaican Dollar (Jamaica)	JMD
Jordanian Dinar (Jordan)	JOD
Kenyan Shilling (Kenya)	KES
Kina (Papua New Guinea)	PGK
Kip (Lao People's Democratic Republic)	LAK
Kroon (Estonia)	EEK
Kuna (Croatia)	HRK
Kuwaiti Dinar (Kuwait)	KWD
Kwacha (Malawi)	MWK
Kwacha (Zambia)	ZMK
Kwanza Reajustado (Angola)	AOR
Kyat (Myanmar)	MMK
Lari (Georgia)	GEL
Latvian Lats (Latvia)	LVL
Lebanese Pound (Lebanon)	LBP
Lek (Albania)	ALL
Lempira (Honduras)	HNL
Leone (Sierra Leone)	SLL
Leu (Romania)	ROL
Lev (Bulgaria)	BGL
Liberian Dollar (Liberia)	LRD
Libyan Dinar (Libyan Arab Jamahiriya)	LYD
Lilangeni (Swaziland)	SZL
Lithuanian Litas (Lithuania)	LTL
Liuiuaiiiaii Litas (Liuiuaiiia)	LIL

T C (T d )	T CT
Loti (Lesotho)	LSL
Luxembourg Franc (Luxembourg)	LUF
Malagasy Franc (Madagascar)	MGF
Malaysian Ringgit (Malaysia)	MYR
Maltese Lira (Malta)	MTL
Manat (Turkmenistan)	TMM
Markka (Finland)	FIM
Mauritius Rupee (Mauritius)	MUR
Metical (Mozambique)	MZM
Mexican Peso (Mexico)	MXN
Mexican Unidad de Inversion (Mexico)	MXV
Moldovan Leu (Republic Of Moldova)	MDL
Moroccan Dirham (Morocco)	MAD
Mvdol (Bolivia)	BOV
Naira (Nigeria)	NGN
Nakfa (Eritrea)	ERN
Namibia Dollar (Namibia)	NAD
Nepalese Rupee (Nepal)	NPR
Netherlands (Netherlands)	ANG
Netherlands Guilder (Netherlands)	NLG
New Dinar (Yugoslavia)	YUM
New Israeli Sheqel (Israel)	ILS
New Kwanza (Angola)	AON
New Taiwan Dollar (Province Of China Taiwan)	TWD
New Zaire (Zaire)	ZRN
New Zealand Dollar (New Zealand)	NZD
Ngultrum (Bhutan)	BTN
North Korean Won (Democratic People's Republic Of Korea)	KPW
Norwegian Krone (Norway)	NOK
Nuevo Sol (Peru)	PEN
Ouguiya (Mauritania)	MRO
Pa'anga (Tonga)	TOP
Pakistan Rupee (Pakistan)	PKR
Palladium	XPD
Pataca (Macau)	MOP
	UYU
Peso Uruguayo (Uruguay)	
Philippine Peso (Philippines)	PHP XPT
Platinum  Dertamore Founds (Bortanal)	
Portuguese Escudo (Portugal)	PTE
Pound Sterling (United Kingdom)	GBP
Pula (Botswana)	BWP
Qatari Rial (Qatar)	QAR
Quetzal (Guatemala)	GTQ
Rand (Financial) (Lesotho)	ZAL
Rand (South Africa)	ZAR
Rial Omani (Oman)	OMR
Riel (Cambodia)	KHR
Rufiyaa (Maldives)	MVR
Rupiah (Indonesia)	IDR
Russian Ruble (Russian Federation)	RUB
Russian Ruble (Russian Federation)	RUR

Rwanda Franc (Rwanda)	RWF
Saudi Riyal (Saudi Arabia)	SAR
Schilling (Austria)	ATS
Seychelles Rupee (Seychelles)	SCR
Silver	XAG
Singapore Dollar (Singapore)	SGD
Slovak Koruna (Slovakia)	SKK
Solomon Islands Dollar (Solomon Islands)	SBD
Som (Kyrgyzstan)	KGS
Somali Shilling (Somalia)	SOS
Spanish Peseta (Spain)	ESP
Sri Lanka Rupee (Sri Lanka)	LKR
St Helena Pound (St Helena)	SHP
Sucre (Ecuador)	ECS
Sudanese Dinar (Sudan)	SDD
Surinam Guilder (Suriname)	SRG
Swedish Krona (Sweden)	SEK
Swiss Franc (Switzerland)	CHF
Syrian Pound (Syrian Arab Republic)	SYP
Tajik Ruble (Tajikistan)	TJR
Taka (Bangladesh)	BDT
Tala (Samoa)	WST
Tanzanian Shilling (United Republic Of Tanzania)	TZS
Tenge (Kazakhstan)	KZT
Timor Escudo (East Timor)	TPE
Tolar (Slovenia)	SIT
Trinidad and Tobago Dollar (Trinidad And Tobago)	TTD
Tugrik (Mongolia)	MNT
Tunisian Dinar (Tunisia)	TND
Turkish Lira (Turkey)	TRL
Uganda Shilling (Uganda)	UGX
Unidad de Valor Constante (Ecuador)	ECV
Unidades de fomento (Chile)	CLF
US Dollar (Next day) (United States)	USN
US Dollar (Same day) (United States)	USS
US Dollar (United States)	USD
Uzbekistan Sum (Uzbekistan)	UZS
Vatu (Vanuatu)	VUV
Won (Republic Of Korea)	KRW
Yemeni Rial (Yemen)	YER
Yen (Japan)	JPY
Yuan Renminbi (China)	CNY
Zimbabwe Dollar (Zimbabwe)	ZWD
Zloty (Poland)	PLN
Zioty (rotatiu)	ILIN